



# Review of COAST Humanitarian & Emergency Crisis Response

Team Members:

Md. Shahinur Islam, Dileep Bhowmik  
and Md. Reaz Hoassin

**COAST PRINCIPAL OFFICE, DHAKA**

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# Objectives

- ▶ To know where were we and where are we now in terms of disaster response?
- ▶ To identify the major achievement and success of humanitarian response/emergency response in COAST working areas;
- ▶ To know the organization's Strength, Weakness, Opportunities and Threat (SWOT)
- ▶ To get recommendations for further improvement of the humanitarian & emergency response and contingency plan

# Review Methodology

- ▶ A day-long workshop is organized in Cox's Bazar
- ▶ Total 22 participants from different regions and different projects including MF staff participated
- ▶ Secondary data and report review
- ▶ Consultation with senior staff
- ▶ 6 KII with government official including UP member and chairman



# About Consultant- Gawher Nayeem Wahra



- 32 years experience in disaster management
- Managed complex emergencies and natural disasters at local, national and international level
- Worked with disaster risk reduction, and climate change adaptation programmes at different humanitarian organizations such as Oxfam, CARE, ActionAid, Save the Children, PLAN, Swiss Development Cooperation and UNICEF
- Founder convener and member secretary of Foundation for Disaster Forum (DF)
- Was Faculty at the Institute of Disaster Management and Vulnerability Studies, University of Dhaka.

# Cyclone Marian in 1991

- Cox's Bazar to Chittagong was especially affected
- Some islands were completely inundated, being only a few feet above sea level, including Snadwip, Hatia, Bhola, and Manpura
- COAST provided relief (food, NFI, cash) in Bhola district and also in Cox's Bazar
- Established 4 Cyclone centers in Bhola
- Road construction in Bhola
- Bridge and culverts were also constructed
- This is funded by Action Aid



# MV Nasrin 1 launch accident on July 8, 2003

- COAST participated rescue operations with local people and participated the rescue operation and collected the dead bodies
- Burial of dead bodies
- Local and national level advocacy for compensation in waterway accident
- New experience and engaged community members for this work
- This was COAST own fund response



# Cyclone Sidr 15 November 2007

- Rapid need assessment and list preparation
- Emergency foods items
- Installed 14 Tube well in Char Motahar
- Interest-free loan and rehabilitation program
- Response in Bhola and Cox's Bazar districts
- This was COAST own fund response



# Cyclone Mahasen in 2013

- Allocated fund for cleaning and making ready the cyclone shelters
- Disseminating the cyclone warning messages
- COAST conducted rapid assessment
- Distributed emergency kits among 1000 Families (household NF items)
- Provided Interest-free loan among affected people
- Response in Bhola and Cox's Bazar district
- This was funded by WFP, UNICEF, PKSF and own fund

# Cyclone Roanu in 2016: Cox's Bazar

- Emergency Relief distribution and cash distribution
- Repair and dewatering ponds
- Deep Tube well established
- Bathing cubes established
- Community awareness and training
- Distribution of education materials and School dress
- Cash for work
- BRAC and SF supported



# Rohingya refugee in 2017: Cox's Bazar

- Rapid response and assessment
- Emergency cooked food, and food items distribution
- WASH (Toilet, Tube-well, Water quality test, Fecal Sludge management, Solid waste management)
- Primary Health Care
- Non Food items distribution
- MHPSS, PSS, Case management
- WFS, AFSS, MPC



# Cyclonic Amphana, 2020: Bhola

- Rapid assessment and relief distribution plan
- Distributed emergency relief among 1000 affected people
- Messaging and special bulletin through community Radio Meghna
- Own fund and Start Fund



# Cyclonic Yass in 2021: Bhola and Cox's Bazar

- COAST distributed emergency relief to 300 affected families in Bhola
- Supported 200 families in Cox's Bazar with relief items
- Relief distribution and cash distribution
- Messages/ Bulletin through community Radio Meghna
- This response supported by own fund

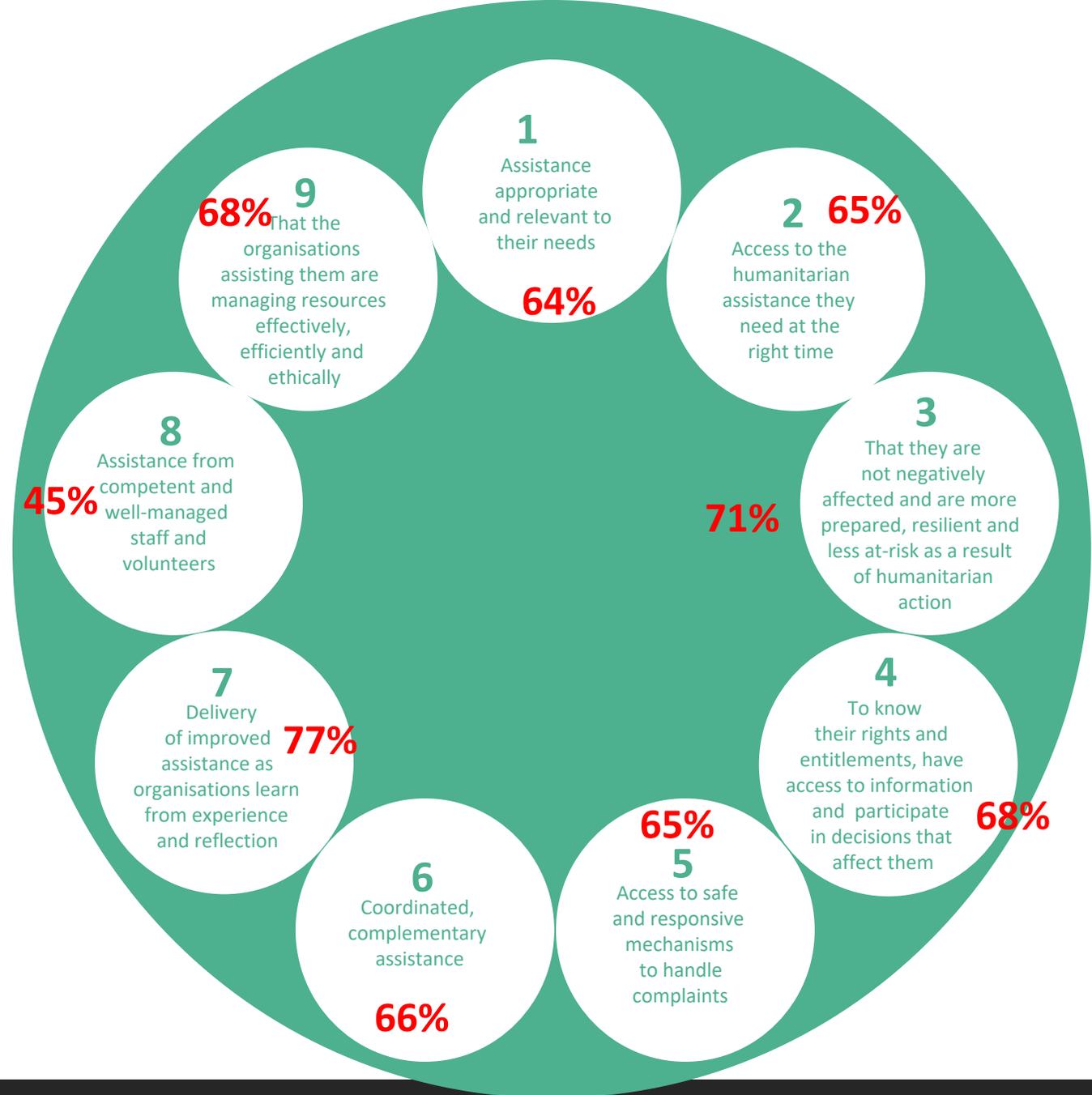


# Other crisis and emergency response

- Ramu incident in 2013
- Cyclonic Mora, 30 May 2017 in Cox's Bazar
- Flood response in 2016
- Fire response and rescues in Camp 8E
- Cash support during land slides incident in Teknaf
- COVID-19 response from 2020 to till



# COAST staff assessment on CHS performance



# SWOT Analysis



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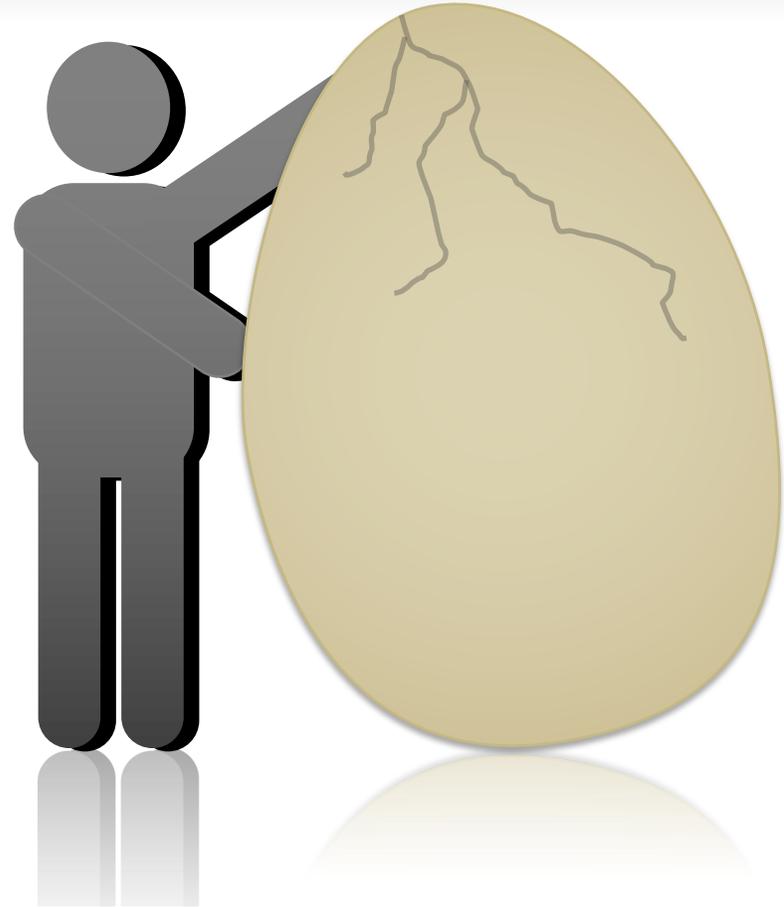
# STRENGTHS

- ▶ **DRR fund/Contingency Fund (Microfinance Fund)**
- ▶ **Local, young and energetic staff**
- ▶ **MF and project staff for rapid response team**
- ▶ **Community Radio (Radio Saikat and Radio Meghna)**
- ▶ **Coordination with Govt. DRR sector**
- ▶ **Danish Boat for emergency rescue**
- ▶ **Emergency equipment (Water pump, hand mike)**
- ▶ **Regional and other offices are used as cyclone shelter**
- ▶ **Volunteers from the community**
- ▶ **Help desk (Hotline number)**
- ▶ **Organizational reputation & experience**



# WEAKNESSES

- ▶ **Insufficient DRR and contingency fund**
- ▶ **No structure contingency plan**
- ▶ **Lack of policy, procedure and ToR for disaster response**
- ▶ **Lack of rapid assessment tools/ lack of prescribed form**
- ▶ **Lack of materials storing space or warehouse**
- ▶ **Emergency Transportation**
- ▶ **Emergency Medical Team**
- ▶ **Area coverage only focus in Cox's Bazar and Bhola district**
- ▶ **Limited emergency resources and response equipment**
- ▶ **Lack of trained staff on disaster (fire, landslides, cyclone etc.)**



# OPPORTUNITIES

- ▶ **Coastal area and resources mobilization**
- ▶ **Coordination with relevant actors (DC, UNO, RRRC)**
- ▶ **Donor engagement**
- ▶ **Database on community**
- ▶ **Cooperation with stakeholder and administration**
- ▶ **Jointly work with government**
- ▶ **Communicate with donor and network for contingency fund**
- ▶ **Engagement with Different CPP and UDMC**



# THREATS

- ▶ **Communication (isolated areas, risky and costly)**
- ▶ **Local influence during distribution**
- ▶ **Local Govt. influence**
- ▶ **Unfair pressure from community**
- ▶ **Access and approval from government authorities**
- ▶ **Sinking of fund**



THANK YOU

