

Review:

MEAL & Knowledge Management

COAST Foundation, Dhaka

Dated: 8 March, 2022

Team Members

Md. Iqbal Uddin and Md. Zahidul Islam

Participants

Md. Zahangir Alam, Md. Jahirul Islam, Md. Abul Hasan, Md. Shahinur Islam, Md. Eunus, Khokan Chandra Shil, Md. Mizanur Rahman, Md. Razaul Karim, Md. Fazlul Haque, Md. Jasim Uddin Molla, Tahrima Afroz Tumpa, Shathil Talukdar, and all M&E officers of Cox's Bazar region.



Objectives

Conduct a systematic review of the sector to know where we were? Where are we now?

SWOT analysis to understand organizational status.



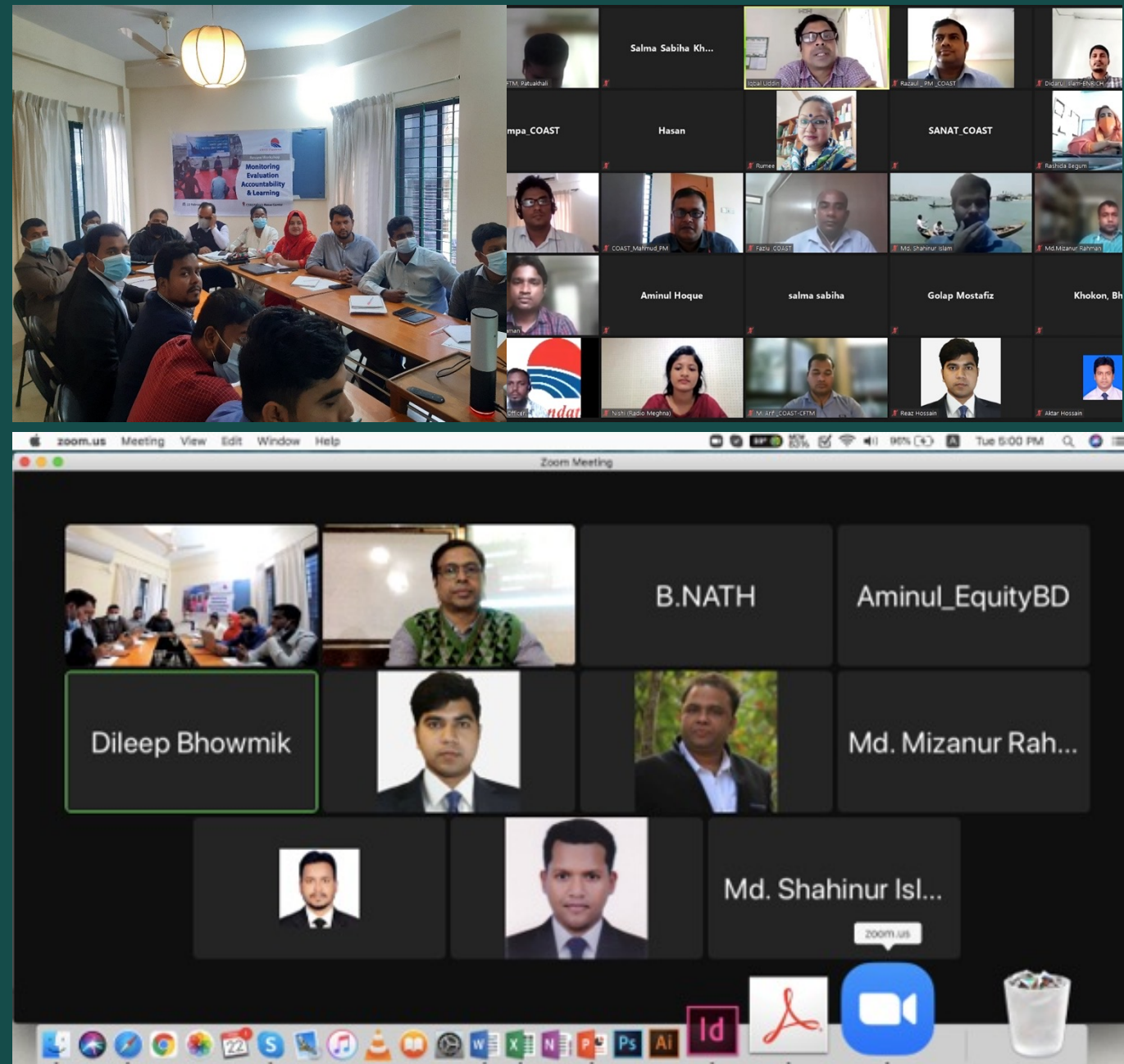
Methodology

Discussions

**Online
workshop**

**In person
and hybrid
workshop**

**Consultant's
review**



Workshop

Online

[Dhaka, Barishal, Chattogram, and Bhola district]

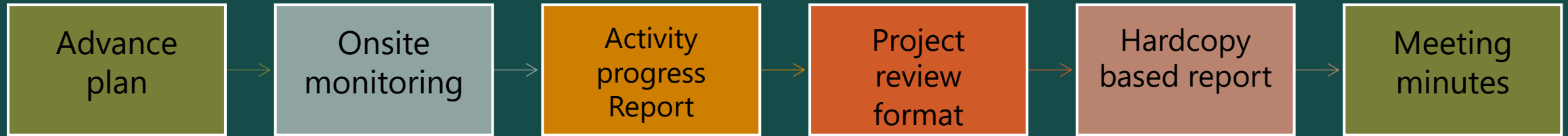
In person & hybrid workshop

Cox's Bazar

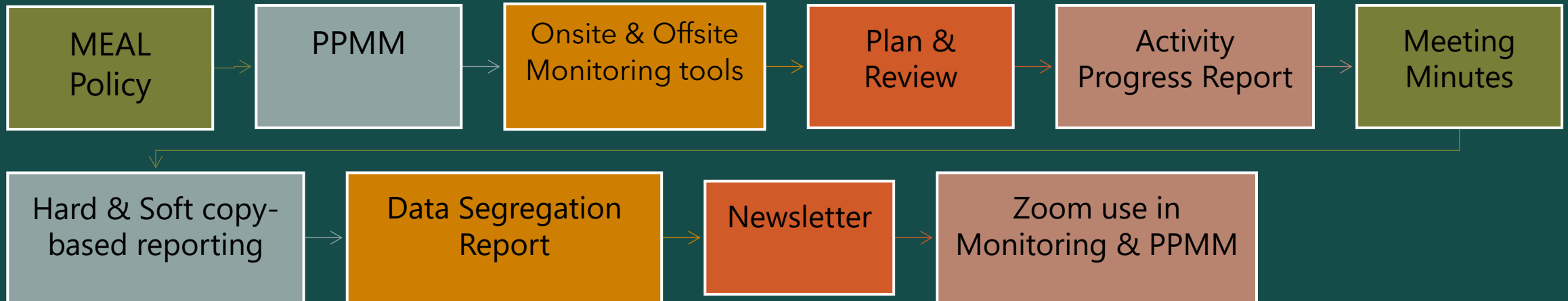


Monitoring [Review]

What we had around in 2000:

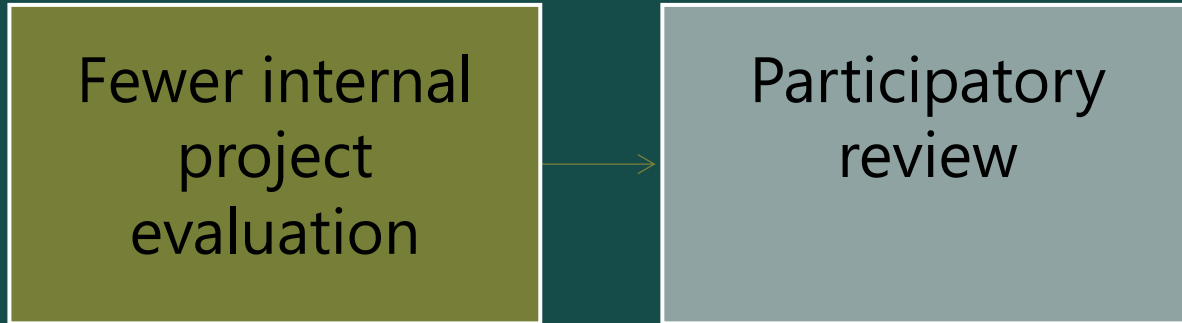


What we have in 2022:

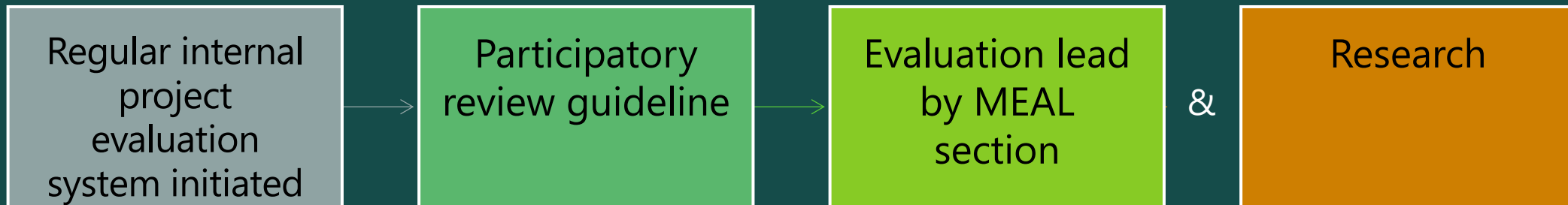


Evaluation [Review]

What we had around in 2000:

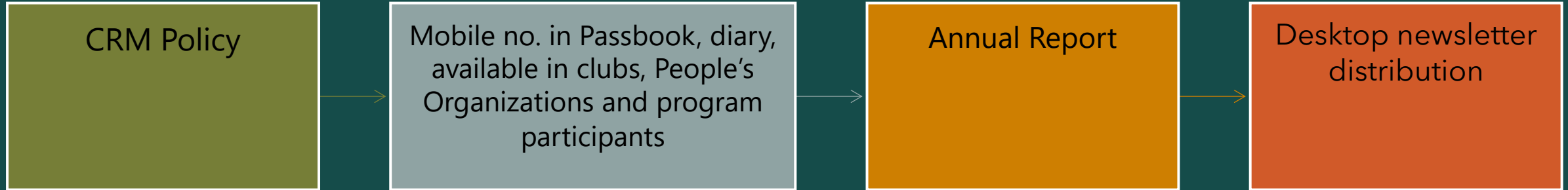


What we have in 2022:



Accountability [Review]

What we had around in 2000:

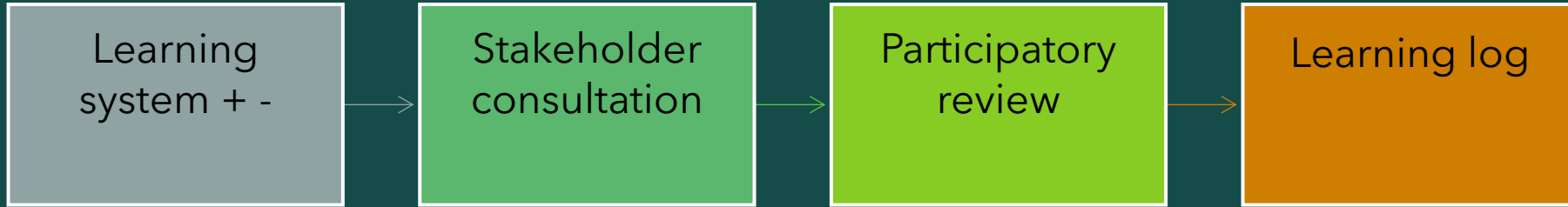


What we have in 2022:



Learning [Review]

What we had around in 2000:



What we have in 2022:



SWOT Analysis:



Strength

Supportive management for strengthening MEAL sector

MEAL Policy

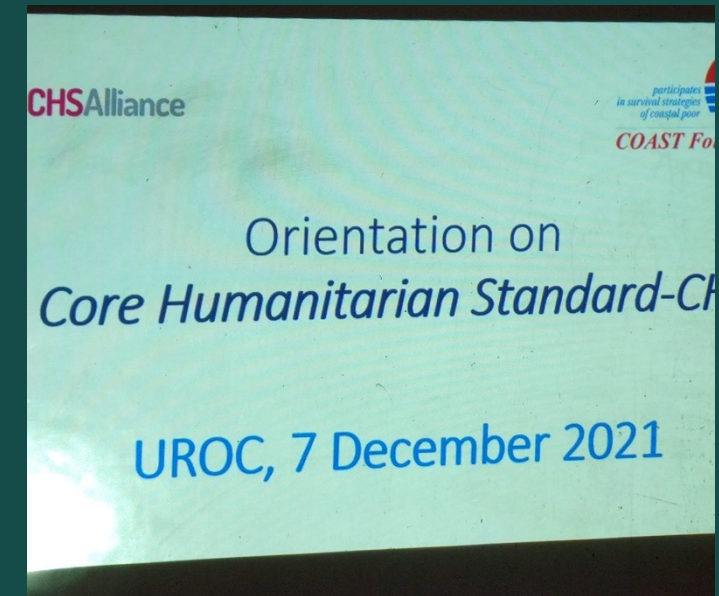
M&E Section

Offsite and Onsite Monitoring tools to meet CHS std. in programs

Data segregation reporting system

Online PPMM

Available project information on the website



COAST Trust, Date: 09 June 2018 (Revised in February, 2019)

Subject: MEAL Policy

1. Definition of MEAL

Monitoring, evaluation, accountability, and learning (MEAL) are part of everyday program to the success of all programs. It enables organizations to track progress, make adjustments, understand unplanned effects of programs on the lives, involve beneficiary and make accountable to information sharing and developing a complaint or feedback mechanism which can help

2. Understanding Monitoring, Evaluation, Accountability and Learning (MEAL)

Monitoring: Regular collection of information to assess progress in the implementation of

Evaluation: Periodic collection of information to assess progress in changing the behavior of the population.

Accountability: Involves giving beneficiaries and stakeholders the opportunity, voice and ways that influence project/organization's policies, priorities, and actions through information sharing, complaint mechanism and participation.

Learning: It refers to the systematic incorporation of lessons, recommendations and observations including the findings that emerge from accountability and feedback mechanisms.

3. COAST MEAL Framework



Weakness

Under staffing

Data validation
system

Result-based
monitoring system

Coordination in
learning system

Poor learning
sharing and
documentation

Manual system

MEAL Capacity
development
training

Involvement of
M&E staff in
project
implementation

Central hub for
MEAL on the
website

Proper addressing
of feedback, risks
and challenges

Data manipulation

Wrong data
posting

CRM compilation
& reporting

Opportunity

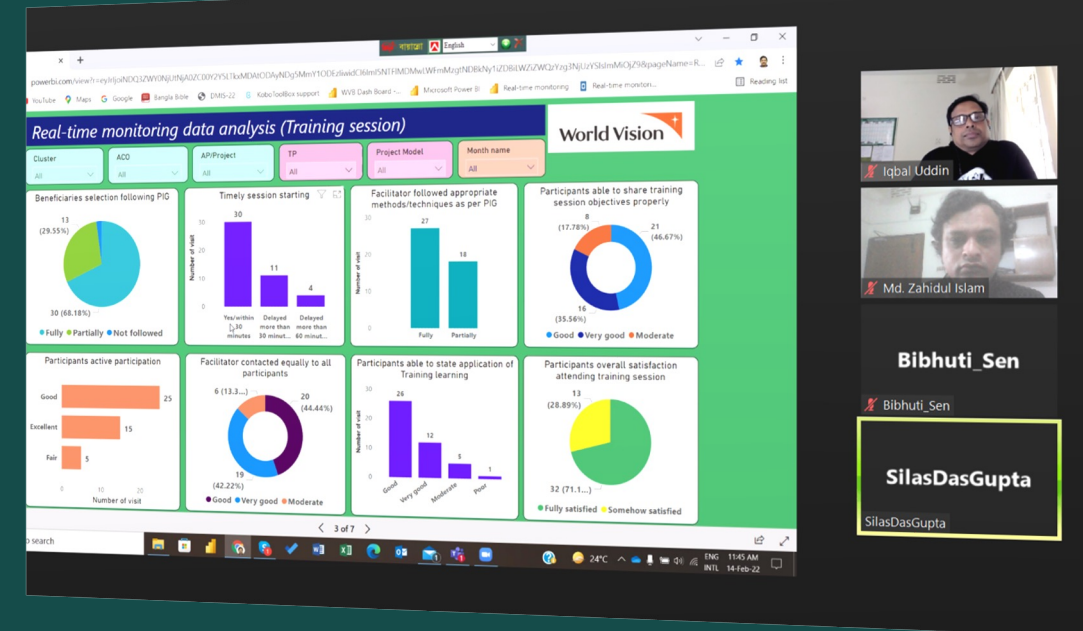
Introduce Power Bi software for MEAL digitalization and real time monitoring

Learning option from WVI, IR and BRAC (after 2022)

Training

Threat

Wrong area/beneficiary selection



Short Bio of the Consultant



Mr. Bhabatosh Nath has more than 35 years' experience in Development Programmes comprising design, implementation, management monitoring and evaluation of projects in National, International, Donor and Government levels. He has development cooperation and working experience with EU. In 1994, he started his own development consultancy firm, "Responsive to Integrated Development Services" (RIDS). Mr. Nath holds a M.Sc. in Statistics, and a diploma in development management from the Asian Institute of Management in the Philippines.

Consultant Feedback:



Monitoring: Audit and Human Resource gap monitoring



Evaluation: Collection actual feedback from the community



Accountability: Community Engagement. How much complaints & feedback we receive from the community?



Learning: Staff ownership and learning culture



Feedback sharing, agree each other, and address this in management, when, where, and documentation



Exit Strategy: Think while develop a proposal



Human capacity: Staff Review in six months



Team building: Staff Rapport building



Let us
discuss!

